

HARRIS BEACH PLLC
ATTORNEYS AT LAW

99 GARNSEY ROAD
PITTSFORD, NY 14534
(585) 419-8800

DAWN M. RUSSELL
DIRECTOR OF COMPLIANCE AND RISK
MANAGEMENT
DIRECT: (585) 419-8708
FAX: (585) 419-8801
DRUSSELL@HARRISBEACH.COM

September 13, 2018

Re: Data breach at Harris Beach where your name and Social Security Number could have possibly been accessed.

Dear _____ :

On July 9, 2018, an unauthorized individual accessed the emails of one of our attorneys. As soon as the breach was discovered, we reviewed the contents of those emails to learn what information, if any, could have been exposed, and then hired a computer forensics expert to investigate the crime and verify our conclusions. The expert believes that the hacker was attempting to use the email account to deceive other individuals into divulging their passwords – and not in an effort to access the information in the emails. Unfortunately, however, the expert advises that the method used to access the email account automatically downloads the entire contents of the mail box to the hacker's personal computer, which makes it possible that the hacker still possesses the contents of this mail box and could make use of it in the future.

Regretfully, in the course of analyzing the mail box, we have learned that one of the emails contained your Social Security Number and name. Since we cannot rule out the possibility that the hackers may actually look at the emails downloaded, we are informing you of this event so that you can monitor your accounts and other personal information for suspicious activities. Because this involves your Social Security Number, you should be aware that the typical types of crime committed with this information are the filing of fraudulent tax returns claiming a refund and fraudulently applying for credit in your name.

We understand that it can be frustrating and time-consuming to address these issues. However, due to this incident, we are offering identity theft protection services through ID Experts® to provide you with MyIDCare™. With this protection, MyIDCare will help you resolve issues if your identity is compromised. We strongly encourage you to register for this free identity theft protection service. To enroll please visit <https://app.myidcare.com/account-creation/protect> or call 1-800-939-4170 using your enrollment code, _____. Enclosed is an information sheet ID Experts prepared generally outlining credit monitoring and fraud protection.

Your 36 month MyIDCare membership will include the following:

Complete Credit Monitoring and Recovery Services

- **Tri-Bureau Credit Monitoring** - Monitors any changes reported by Experian, Equifax and TransUnion Credit Bureaus to your credit report.

Page 2

- **CyberScan Monitoring** - Monitors criminal websites, chat rooms, and bulletin boards for illegal selling or trading of your personal information.
- **Full Managed ID Theft Restoration Services** - Should you believe that you are a victim of identity theft, MyIDCare will work with you to assess, stop, and reverse identity theft issues.
- **Identity Theft Insurance** - In the event of a confirmed identity theft, you may be eligible for reimbursement of up to \$1,000,000 for expenses related to that theft.

Again, we regret that this crime against our firm has involved your information as well. If you have any questions or concerns, please don't hesitate to contact me at the phone number or email address above.

Sincerely,

Dawn M. Russell
Director of Compliance and Risk
Management

DR
Enclosure

Schnitzer, Steven

From: Breach Security
Sent: Thursday, September 13, 2018 3:50 PM
To: Breach Security
Subject: NYS Security Breach Notification submission/NYAG Confirmation # SB46255
Attachments: ATT00001.bin; Notice to Affected NYS Residents Template.pdf; Identity Theft Protection Enclosure.pdf

OFFICE OF THE ACTING ATTORNEY GENERAL BARBARA UNDERWOOD STATE OF NEW YORK DEPARTMENT OF LAW



Bureau of Internet and Technology
28 Liberty Street
New York, NY 10005
Phone: (212)416-8433 | Fax: (212) 416-8369

Consumer Hotline
(800)771-7755
TDD (800) 788-9898
<http://www.ag.ny.gov>

Submitted on: 09/13/2018 03:49 PM

Complaint ID: SB46255

Entity Information

Name: Harris Beach PLLC
Street Address: 99 Garnsey Road
City/Town: Pittsford
State: NY
Zip: 14534
Organization Type: Other Commercial
Organization Size: 101 to 500
URL: <https://www.harrisbeach.com/>

Breach Details

| | |
|--|-------------------------------------|
| Description of Breach: | External systems breach |
| Type of attack: | Password/Credentials Compromised |
| Other Description: | |
| Information acquired in combination with name or other personal identifier: | Social security number |
| Total persons affected (Including NYS residents): | 74 |

| | |
|---|------------|
| New York State residents affected: | 69 |
| Do you believe that this security breach was part of a larger breach that likely affected other organizations? | No |
| Comments: | |
| If the number of NYS residents exceeds 5,000, have the consumer reporting agencies been notified? | No |
| Breach Occurred From: | 07/09/2018 |
| Breach Occurred To: | 07/12/2018 |
| Breach Discovered: | 07/12/2018 |

Other Information

| | |
|--|---|
| Consumer notification date: | 09/13/2018 |
| Manner of notification to affected persons: | Written |
| List dates of any previous (within 12 months) breach notifications: | |
| Identity theft protection service offered: | Yes |
| Provider: | IDExperts |
| Duration: | 3 years |
| Brief description of service: | ?Tri-Bureau Credit Monitoring ?CyberScan Monitoring ?Full Managed ID Theft Restoration Services ?Identity Theft Insurance |

Submitted By

| | |
|--|--|
| Name: | Dawn M. Russell |
| Title: | Director of Compliance and Risk Management |
| Firm name: | Harris Beach PLLC |
| Telephone: | 585-419-8708 |
| Email: | drussell@harrisbeach.com |
| Relationship to entity whose information was compromised: | Employee |
| Additional comments: | |